

**CITY OF SOMERSET UTILITIES
RULES AND GUIDELINES OF SERVICE**

1. The Company (City of Somerset Utilities) will supply the Subscriber (customer) with gas and/or water only through the meter or meters furnished and owned by the Company.
2. The subscriber agrees to insure the Company against any injury caused by his negligence or carelessness, the negligence or carelessness of his, agents' employees, any member of his household or any person on this premises under or by authority of his consent or his sufferance.
3. Customer fees for utility services are due when beginning service with the company and are as follows:
 Residential service.....\$30.00 per water meter/ \$30.00 per gas meter
 Commercial/Business.....\$100.00 per water meter/\$100.00 per gas meter
These charges are NON-REFUNDABLE AND NON-TRANSFERABLE.

4. All applications for services and the notices to discontinue the same must be in writing to the Company at its office and the Subscriber will be held responsible for all services consumed until such written notice is received, and forty-eight hours time shall be allowed to take the final reading(s) of the meter.
5. The Company shall not be liable for damages caused by its failure to deliver services, where such failure results from causes beyond the power of said Company to foresee and control.

IMMEDIATE NOTICE MUST BE GIVEN TO THE OFFICE OF THE COMPANY IF ANY ESCAPING GAS AND/OR ODOR OF GAS OR WATER IS DISCOVERED. DURING OFFICE HOURS CALL 606-678-4466 AND IMMEDIATELY ADVISE THE SWITCHBOARD OF THE EMERGENCY. AFTER HOURS CALL 911.

6. (GAS ONLY) NO LIGHT SHALL BE TAKEN NEAR ANY ESCAPE OF GAS, AND AS AN ADDITIONAL PRECAUTION, THE GAS MUST BE SHUT OFF AT THE SERVICE OR METER BOX WHEN A LEAK OF GAS IS DISCOVERED as the Company will not be responsible for any damages or loss which may arise from the escape of gas.
7. The Company's authorized agents are to have access to the meter and pipes at all reasonable times, to see that they are kept in proper condition, to ascertain the quantity of gas and/or water consumed, and to stop the supply of gas and/or water for non-payment of all or any bills or for any other cause which the Company may deem sufficient; and they are hereby authorized to enter the said premises for any such purpose, or for the purpose of removing the meter or any other property belonging to the Company.
8. In case of removal of meter for any violation of or non-compliance with any rule or regulation of the Company, a charge must be paid in advance for resetting a meter on the premises of such Subscriber.
9. Subscriber agrees not to be in the meter box or tamper with the meter in any way. If said action does occur, and damage to any part of the meter, service line, etc happens, the subscriber **WILL BE** responsible for the cost of parts and labor to repair the said service.
10. It is particularly agreed that the service pipe and any extension thereof, the meter, meter connections, fuel supply, or other pipe at any time placed on said premises by or at the expense of the Company, shall belong to and be subject to removal by said Company, or its successors.

11. It is understood that all rates are subject to change and gas for industrial purposes will be furnished only when, and if the Company is able to secure the same.
12. The Company is not responsible for bills lost or undelivered by the postal service. Subscriber understands they are responsible for payment of services **EVERY MONTH** even in the event when a billing statement is not received.
13. Gas and/or water service may be discontinued without notice on any or all bills not paid on or before ten days after the billing date.
14. When said services are turned off for non-payment, the subscriber will be responsible to pay all past due amounts as well as a **\$60.00** reconnection fee (cash, debit or credit only). Once these fees are paid in full in the office the Company shall have up to 24 hours to reinstate the disconnected services after payment. However, generally services are restored by the end of the business day in which payment was made.